

Rio Frio Lodging Policies & Rules:

Rates & Minimum Nights for Reservations:

Prices vary, depending on number of people in group and accommodation reserved.

Check our Accommodations Rates List on website for pricing.

Young children are Welcome at lodgings, Children under 1 year old are Free

Rates can change from year to year, & do not include Lodging Tax

2 night minimum for Fall/Winter - September thru May

3 night minimum for Fall/Winter/Spring Holidays, Spring Break & Labor Day Weekend

4 night minimum for Summer – Memorial Weekend until school starts in August

Rules:

\$200.00 fee per Reserved Night if you Break Our Rules

Only Registered Paying Guests are Allowed on Properties

If you Smoke outside, Throw Cig. Butts in cans Not on ground

No Smoking Inside, No Pets on Premises, No Use of 3 or 4 Wheelers

No Use of- Firearms, BB/Pellet Guns, Illegal Drugs, Underage Drinking, or Fireworks on Properties

No Motorized vehicles on grass or trails

No Confetti Eggs, Water Balloons, Silly String, Tube/Spray Paints, Sidewalk Chalk, Piñatas

No High School or College Age Youth Without Parents

Be Good Neighbors; Keep Music & Noise Level Down

Quiet Time After 10pm at all Cabins & Homes

Deposit Required to Make Reservations:

We Must Receive Deposit by Credit Card When Reservation is Made; Or We Must Receive Deposit Check Within 6 Working Days After Reservation is made. But, Credit Card info is required on all reservations. **\$40.00 Charge for All Returned Checks**

We take Credit Cards (for Deposit Only) – Visa or Master Card

Balance Must Be Paid with Cash or Checks.

Cancellations:

Refunds: This is a seasonal business that necessitates a firm cancellation policy. We cannot adjust rates for family emergencies, late arrivals, early departures, or weather conditions. No refunds for early departure or to those not conforming to the rules of good conduct and safety.

Cancellations Must be made 14 days before arrival date to receive 50% refund of your deposit.

Less than 14 days notice of cancellation; No refund.

Date or Lodging Changes:

A Fee of \$30.00 Kept from your Deposit on All Date Changes or When Switching From One Lodging to Another. Date/Lodging changes must be made 14 days before arrival date or it's considered a cancellation.

Check-In Time - 3pm to 6pm (Bring Registration/Liability Agreement with you)

Check In After Hours by Advance Notice Only. Considered a “No Show” if check-in is not made by 7pm (unless notification of late arrival is made to management). **No Refund for “No Show”.**

Pre-arranged Late Arrivals need to fill out & sign the “Registration/Liability Form” prior to arrival. Please execute this agreement and fax it to 830-966-4662, or email scanned signed agreement us.

Check-Out Time - 11 am

Bring Keys Back to Office Gate & Put In Locked Box. (Unless told otherwise)

**Rio Frio Lodging – PO Box 155 – Rio Frio, TX 78879
830-966-2320 info@friolodging.com www.friolodging.com**